

CourtBookings.com – Features list – Release 2.0

Member Maintenance

- Bulk load of any existing member list format
- New members set their own password, email address, land line phone number, and mobile phone number (used for waitlist notification [optionally])
- Add, change, delete and “search” the member database
- Print/view the entire member database sorted by any value
- Members maintain their own profile
- Administrators are notified of changes to user profile (to keep other databases in-synch)

Administration/Management

- Master administrator (full control)
- Bookings admin (can only make or change bookings)
- Pro admin (can make bookings for “pro” courts but not all courts)
- View only user (used for members to see bookings without having to log in)
- Send email to all members in the system
- Automatic emails to administrators (at customizable intervals) of bookings in case Internet access becomes unavailable
- High performance implementation, hosted at state-of-the-art world class facility (Hurricane Electric; Fremont, California)
- Option to control password visibility (or not)
- Option to control visibility of names for reserved courts (or show anonymous entry)
- Any changes to the member profile (by a member) is emailed to club staff for consistency check with other databases
- All database transactions are replicated to online backup servers so no transactions can be lost
- Replicated backup server can be enabled in the case the primary server becomes non-operational

Member Bookings Features

- Hitlist (advertise for various time periods, automatically deleted thereafter)
- Waitlist (on a per-court basis)
- Administrator viewing of waitlists on a per-court basis
- Waitlist notification by email (multiple addressess) or text message to mobile phone, or even an automated **phone call** to mobile phone or land line.
- Email notification of partners when a booking is made
- Automatic address book management for email addresses of partners
- Viewing of any subset of courts or all courts
- Grouping of courts (or other reservable equipment, e.g. treadmills) into “shortcuts” on the schedule viewer; shortcuts can be “Admin only” or “all members”
- Option to send text message to mobile device 1 hour before court start time (reminder); upon cancellation, text message(s) are also sent
- Optional to select singles vs. doubles times (e.g. 60 minutes vs. 90 minutes)
- “Zoom” view on a court to show only a single court in the scheduler (with next/previous links to move to adjacent courts)

Administrator Bookings Features

- Lookup name/number when making booking

- Select a booking as "no start" to disable member bookings that impede court utilization
- Customizable timeblock for each booking
- Book a court (or multiple courts) for up to 26 weeks
- Delete individual time slots of a repeated booking
- Delete individual time slots of a repeated booking and have remaining slots automatically extended out an additional week ("reschedule")
- Terminate all portions of a repeated booking past a specific date ("stop")
- Ability to enter "private" text as part of a booking that only administrators can see
- Automatically go to next or previous entry in a series booking
- Automatically go to first or last of series booking

Customization Features

- Visual map of courts/resources (individually or grouped) – single-click brings the user to the scheduler for the selection
- Timezone
- Advertising (optional)
- Site Logo
- Email address ("From")
- Login URL from existing club website or CourtBookings.com website
- Multiple administrator usernames
- URL for map to facility
- Integration with CourtBookings.com TOP WATCH webcam service – thumbnail and courtcam
- No limit on number of courts
- Virtual courts (e.g. a ball machine that must be reserved with a court)
- Virtual courts that map a "virtual" court name to a physical court (e.g. a pro court that can only be used by certain pros)
- "Notes" court where administrator can make notes of various court issues
- Ability to customize the minute-increments for court reservations
- Number of months visible to members (e.g. 3 month view)
- Court start times
- Notification of short-term cancellations (e.g. within 24 hours, configurable)
- Ability to log short-term cancellations
- Club email address
- Number of days ahead that members can book courts
- Time-of-day that bookings can be made for a court in advance
- Time-of-day that the reservation system is available
- Start and end time of courts
- Session time of administrator and member logins
- Turn on/off address book option on a per-court basis
- Reservation table display options:
 - Frequency of header
 - Header background color
 - "No reserve" color
 - "Booked" color
 - Color for each court
 - "Not bookable" color
- Wrapping of text within cells (or not)
- Number of initial courts when scheduler is displayed
- Default booking name for specific courts (e.g. "Lessons")

- Printable version font face and font size
- Fixed court block outs (e.g. "Friday morning drop-ins")
- One-off weekly "exclusions" for specific courts and times
- Weekly "no start" bookings that prevent members from booking courts at certain times that reduce court utilization efficiency
- Singles or doubles time restrictions
- Definition of "prime time hours" each day for which members can only make one booking per day
- Automatic proximity analysis to ensure members don't book "nearby" timeslots

Reporting

- "Court hog" reports
- Utilization reports by date with graphs
- Member utilization with text and graphs
- Trend analysis with text and graphs
- Printable view of a day's bookings
- Each day's bookings (and 3 days ahead) are automatically emailed to a specified email address (in case Internet access becomes unavailable)